



Emergency Planning College

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Dear Colleague,

Thank you for registering for the **Strategic Highways: Managing Incidents** course. This course is for people who have the responsibility for a co-ordinated multi-agency response to cope with the consequences of emergency incidents on strategic highways.

We would expect delegates to be familiar with the requirements of the Civil Contingencies Act (2004) or to have completed the **Introduction to Civil Protection** course.

In order to get the most out of the course please read the information below and prepare for the course as suggested.

1. **What to do now:** review your organisation's current arrangements for handling a major incident on a highway. Try to identify the role of other agencies and the ways in which they are co-ordinated.
2. **What to bring to the course:** delegates have found it helpful to bring their plans. When reviewing your current arrangements as described above, please make notes and bring these with you.
3. **How the course is delivered:** the course will be based around presentations followed by group and individual exercises that will help you apply the concepts to your own situation. The emphasis at the College is on highly interactive courses and you will be encouraged to share experiences, ask questions and explore issues in the interests of you own learning and that of other delegates.

Please do not hesitate to contact our learning support team if you have any queries. We look forward to seeing you at the college.

Yours faithfully

Learning Support Manager

