



Emergency Planning College

The Hawkhill
Easingwold
York
YO61 3EG

E-mail epc.coursesupport@cabinet-office.x.gsi.gov.uk
Telephone 01347 821406
Fax 01347 822575
Web www.epcollege.gov.uk
www.ukresilience.info

Dear Colleague,

Thank-you for registering for our **Advanced Crowd Dynamics** course. This course is aimed at those who have completed the '**Crowd Dynamics**' course (or have equivalent practical experience). It is for those who design for, plan or manage the movement of people in sport, entertainment, shopping, transport or similar environments. This event will benefit site or venue operational managers, stewarding and security organisations, police officers with crowd management responsibilities, architects of environments used by large numbers of people and local authority officers with licensing, planning, building control or leisure management responsibilities. In order to get the most out of the course please read the information below and prepare for the course as suggested.

1. **What to do now:** Review the event(s) for which you are responsible and review the work you have completed during and since attending **Crowd Dynamics**.
2. **What to bring to the course:** A basic understanding of MS Office/Excel spreadsheets is essential. You will be required to provide your own laptop with software installed, as well as information relating to your own crowd dynamics issues – such as plans, site maps and related data. This will allow the course to focus on your own current challenges and projects, and create solutions that can be applied back in the workplace. Also when reviewing your arrangements as described above, please make notes and bring these with you.
3. **How the course is delivered:** The course will be interactive with presentations by College trainers, followed by group and individual exercises that help you apply the concepts to your own situation. You will be encouraged to share experiences and to ask questions as this helps everyone to learn.

We look forward to seeing you at the College and please do not hesitate to contact our course support team if you have any queries.

Yours faithfully

Course Support Manager

